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Consumer Advocate



An Amazing Experience

It's always nice to discover when something you do really does make a difference. I've made just such a discovery recently when I ran into Mrs. Weinreich, a substitute teacher at my daughter's school.

Mrs. Weinreich stopped me in the school's hallway and said she wanted to tell me about her experience with Amazing Siding and Windows.

Allow me to first give you some personal background: I am what they call a "veteran" consumer advocate. To be referred to as a "veteran" in this business is sort of like two sides of a coin. On one side, the word aptly describes a certain level of experience. On the flipside, the term makes it sound as if I'm the same age as Ralph Nader!

Anyway – throughout my years of protecting St. Louis consumers from unscrupulous business practices, I've been asked by quite a few companies to lend my endorsement. I've politely rejected nearly all of these requests.

However, after careful consideration, I did agree to provide my personal endorsement of Amazing Siding & Windows – based on personal experience as a customer, along with Amazing's reputation for offering:

1) the highest quality products, 2) warranties that are unmatched by anyone in St. Louis and 3) Better Business Bureau award-winning customer satisfaction records. Bottom line, I learned Amazing Siding & Windows is a company that stands behind the work they do and the products they sell.

Still, when Mrs. Weinreich approached me that day regarding her experience with a company I actually endorsed, my heart skipped a beat. Admittedly, I've never heard a single complaint about Amazing Siding & Windows, but my reputation is always on the line

when I personally endorse a company. They say, it's hard to please 100% of the people 100% of the time. As it turned out, my fear was unfounded.

Much to my pleasure, Mrs. Weinreich's review was glowing. She raved about the entire experience – from the initial bidding process, through the installation and follow-through. During a more recent conversation, Nancy (as I call her now) and her husband Steve reiterated they couldn't be happier with the people involved or the products installed. "Amazing Siding is just fantastic and I recommend them to my friends and neighbors all the time," Nancy said.

The Weinreichs also remain quite impressed with the Amazing Plank Insulated Wall System. "With the severe hail storm we had several years ago, the result was that we needed to replace the roof, but the siding was not impacted at all," said Steve. "In fact, after the storm, Amazing Siding went above and beyond by repairing some damage to our home that was not even their responsibility."

"I think Amazing is a wonderful company and I think anybody who would choose their service and their products would be very pleased with the results. We certainly were," Steve added.

My father, a pastor, always taught me to do the right thing. Maybe that's why I chose the career path of a consumer advocate. My primary responsibility is to point out devious business practices and protect consumers from bad experiences. But it's even more satisfying to direct my St. Louis neighbors to companies who share my father's dedication to do the right thing. Amazing Siding & Windows is one of those companies.

Amazing Siding & Windows
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